

Network Performance Measures Focus Group #4

Plans for future improvement

Wilson is in the process of testing a new interface for its electronic subscription product, WilsonWeb. The new interface will include a widely expanded capability for displaying statistical usage reports and is expected to be formally introduced in Spring, 2002. It will include the following:

- **Session Usage - # of logins, searches, total items retrieved, total number of 0 items retrieved, number of citations/abstracts and full text accessed for a specific month or year. This information can be obtained at the Site, User Group or Consortium levels.**
- **Database Usage — Searches, number of items retrieved, number of 0 items retrieved, number of citations/abstracts and full text accessed in a specified month or year for each database. This information can be obtained at the Site, User Group or Consortium levels.**
- **Journal Usage — Number of citations/abstracts and full text articles accessed by periodical in a specified month or year.**
- **IP Address Usage — Logins per IP address. It will be shown by date/time of day for specified month(s) or year.**
- **Number of Turnaways — This report (which applies primarily to simultaneous user accounts) will show the number of those denied access to a specific database(s) due to exceeding of the license for that database. It will be shown by database(s) and date/time of day for a specified month(s) or year.**