



NCLIS

UNITED STATES
NATIONAL COMMISSION ON
LIBRARIES AND INFORMATION SCIENCE

**1998-1999 ANNUAL REPORT
(FY 1999)**

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Serving Between October 1998 and September 1999

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**United States
National Commission on
Libraries and Information Science**

January 2000

The President
The White House
Washington, DC 20500

Dear Mr. President:

I am honored to transmit the 28th annual report of the United States National Commission on Libraries and Information Science (NCLIS) covering October 1, 1998 through September 30, 1999 (FY 1999). This report is submitted in accordance with Section 5(a)7 of Public Law 91-345 as amended (20 *U.S.C.* 1501 et seq.).

We appreciate the continued commitment of your administration to bringing the benefits of the Information Highway to all of our people. The Commission recognizes your oft stated goal of connecting all schools and libraries to the Internet by the year 2000. The Commission has paid close attention to the situation in public libraries ever since we discovered in 1994 that only one in five of our public library systems were connected.

Based on the report, *Moving Toward More Effective Internet Access: The 1998 National Survey of Public Library Outlet Internet Connectivity*, issued in March of 1999, we now know that more than four of every five libraries including branches are connected. The trend is clear and the progress is substantial. Nevertheless, the 1998 survey identified significant gaps that continue to concern us.

The NCLIS action plan, *Addressing the Library and Information Service Needs of the Nation*, was developed to focus the Commission's energies and establish its priorities through the year 2000. NCLIS continued the *Assessment of Standards for the Creation, and Permanent Accessibility of Electronic Government Information Products* requested by the Government Printing Office. The results of that study were published in the spring of 1999 and a summary is included in this report.

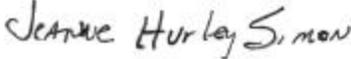
The Commission focused on the special needs of children by conducting a hearing on *Kids and the Internet: The Promise and the Perils*. The Commission also passed a resolution on the need for libraries to establish written acceptable use policies for Internet access by children.

The Commission conducted a hearing on *Library and Information Services for Individuals with Disabilities* to learn first hand of the various kinds of assistance being provided by libraries to persons with permanent or temporary disabilities. The hearing served as a first step in the examination of a very complex matter.

We continue to work on the Sister Libraries Project in consultation with the White House Millennium Council and on a survey to identify U.S. participants in international library and information policy forums.

Thank you for the honor to continue as Chairperson of the United States National Commission on Libraries and Information Science.

Sincerely,

A handwritten signature in cursive script that reads "Jeanne Hurley Simon".

Jeanne Hurley Simon
NCLIS Chairperson

Sadly, on February 20, 2000, prior to the printing of this publication, Jeanne Hurley Simon succumbed to cancer. President Clinton designated Martha B. Gould chairperson on March 3, 2000.

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Non Omnia Sed Bona et Bene
Not all things, but good things and well done

UNOFFICIAL MOTTO OF THE NATIONAL COMMISSION ON
LIBRARIES AND INFORMATION SCIENCE

1998-1999 HIGHLIGHTS

The key statutory functions of the U.S. National Commission on Libraries and Information Science (NCLIS) can be summarized as follows:

1. NCLIS *discovers the needs* of the people of the United States for library and information services.
2. NCLIS *translates those needs* into recommended national policy for meeting the needs of the people of the United States for library and information services.
3. NCLIS *advises* the President, the Congress, state and local governments and others on implementation of national policy.

NCLIS is not a regulatory or operating agency. To carry out its functions, NCLIS conducts hearings, studies, surveys and analyses of the nation's library and information needs, appraises the adequacies and deficiencies of the current library and information resources and research and development activities, and issues publications. These activities support the development of policy advice and recommendations to the President and the Congress.

The Commission is composed of two statutory members, the Librarian of Congress and the Director of the Institute of Museum and Library Services (who serves as an ex officio, non-voting member), and 14 members appointed by the President, by and with the advice and consent of the Senate. Five Commissioners are professional librarians or information specialists, and the remainder are individuals with special competence in or knowledge of the needs of the people of the United States for library and information services.

The theme for the Commission's 1999 programs remained the importance of library and information services in an electronic networked environment. This year was focused on planning for future Commission activities and rebuilding the Commission staff. The NCLIS action plan, *Addressing the Library and Information Service Needs of the Nation*, continued to serve as a tool to focus the Commission's energies and establish its priorities through the year 2000.

NCLIS completed the assessment of standards for the creation, dissemination, and permanent accessibility of electronic government information products requested by the Government Printing Office. This unprecedented study found that there is an overall lack of government information policy guiding electronic publishing, dissemination, permanent public access, and information life cycle management. It also found a lack of overall coordination of these initiatives at the governmental, branch, and even agency level. Although some government agencies have established guidelines or best practices for presenting and organizing government information products on the web, full compliance with guidelines is a goal that has not yet been achieved. NCLIS is planning a third phase of the study to identify concrete actions the government could and should pursue, taking into account the results of the assessment along with an earlier review undertaken by the staff of the Computer Sciences and Technology Board of the National Academy of Sciences in 1997.

The Commission focused on the special needs of children and the disabled by conducting two hearings, one on *Kids and the Internet: The Promise and the Perils* and the second on *Library and Information Services for Individuals with Disabilities*. At its meeting in Seattle, Washington, on December 3, 1998, the Commission adopted the following resolution:

The U.S. National Commission on Libraries and Information Science feels strongly that the governing body of every school and public library, in order to meet its trustee responsibilities, should establish, formally approve, and periodically review a written acceptable use policy statement on Internet access.

The Commission also published and distributed a brochure with practical guidelines for librarians and library trustees entitled *Kids and The Internet: The Promise and the Perils*.

Denise M. Davis joined the NCLIS staff in May 1999 as Director, Statistics and Surveys and assumed responsibility for the Commission's long-standing relationship with the National Center for Education Statistics (NCES) and the Library Statistics Program (LSP).

International activities continued through administration of State Department funds to support international library and archival activities and Commission participation in the International Federation of Library Associations and Institutions (IFLA). The Commission also began collecting data for a survey of U.S. participation in international library and information policy forums. The Commission designated the first 53 participants in *Sister Libraries: A White House Millennium Council Project*, with First Lady Hillary Rodham Clinton as the honorary chairperson.

As part of its responsibility for advising the director of the Institute of Museum and Library Services (IMLS) on policies on financial assistance for library services, and for ensuring that IMLS policies and activities are coordinated with other activities of the federal government, NCLIS and the National Museum Services Board will hold their third joint meeting in November, 1999.

"Libraries are helping to bridge the digital divide by making public Internet access available to those who lack access elsewhere. Increasing access via libraries will strengthen the role of libraries in the nation's information and telecommunications infrastructure."

Jeanne Hurley Simon
NCLIS Chairperson

1998-1999 COMMISSION MEETINGS

During FY 1999, the Commission held four official meetings and two hearings. The following list identifies selected Commission actions, activities and issues discussed during each meeting.

NOVEMBER 9, 1998, ARLINGTON, VIRGINIA

- Status of the Assessment of Electronic Government Information Products
- Plans for *Sister Libraries: A White House Millennium Council Project*
- Presentation on the Library Services and Technology Act

NOVEMBER 10, 1998, THE FREEDOM FORUM, ARLINGTON, VIRGINIA

- Hearing on Kids and the Internet: The Promise and the Perils

DECEMBER 3-4, 1998, SEATTLE, WASHINGTON

- Resolution on the need for libraries to have written acceptable use policies for Internet access by children
- Decision to publish a brochure emphasizing the results of the NCLIS Hearing on Kids and the Internet: The Promise and the Perils
- Presentation of the draft report *Moving Toward More Effective Public Internet Access: the 1998 National Survey of Public Library Outlet Internet Connectivity*
- Preliminary planning for the next stage of the Assessment of Electronic Government Information Products
- Briefings from the Washington State Library Commission, the Washington Library Network, and the Gates Library Foundation

APRIL 7-8, 1999, ANN ARBOR & DETROIT, MICHIGAN

- Resolution adopting *Principles for Public Library Service*, and encouraging US implementation of the UNESCO *Public Library Manifesto*
- Resolutions recognizing the accomplishments of Dianne Frankel, Director, Institute of Museum and Library Services (IMLS) and Carol Henderson, Director, Washington Office, American Library Association (ALA)
- Presentation and discussion on economics and electronic access to scholarly information
- Report on the conclusion of the Assessment of Electronic Government Information Products and discussion of the next stage
- Planning for the Hearing on Library and Information Services for Individuals with Disabilities
- Planning for *Sister Libraries: A White House Millennium Council Project* and recognition that First Lady Hillary Rodham Clinton will serve as Honorary Chair

APRIL 7-8, 1999, ANN ARBOR & DETROIT, MICHIGAN (CONTINUED)

- Briefings on the University of Michigan Digital Library Initiatives, the University of Michigan School of Information, and the Wayne State University Library and Information Science Program
- Presentation and discussion on information literacy
- Luncheon meeting with the Association of College and Research Libraries (ACRL) Board of Directors

JULY 8, 1999, GALLAUDET UNIVERSITY, WASHINGTON, DC

- Hearing on Library and Information Services for Individuals with Disabilities



**COMMISSIONERS CHALLINOR AND ANDERSON AT THE
NOVEMBER 1998 HEARING ON KIDS AND THE INTERNET:
THE PROMISE AND THE PERILS**

1970-1999 HIGHLIGHTS OF NCLIS ACTIVITIES

- 1999** Resolution on the need for libraries to have written acceptable use policies for Internet access by children
Resolution adopting *Principles for Public Library Service*, and encouraging US implementation of the *UNESCO Public Library Manifesto*
Publication of *Report on the Assessment of Electronic Government Information Products*
Hearing on Kids and the Internet: The Promise and the Perils and publication of a brochure providing practical guidelines for librarians and library trustees
Hearing on Library and Information Services for Individuals with Disabilities
Designation of the first 53 participants in *Sister Libraries: A White House Millennium Council Project*
- 1998** Development of the Commission action plan for 1998-2000: *Addressing the Library and Information Services Needs of the Nation*
Resolution on *The Important Role of Libraries in the Lives of America's Children*
Commencement of *Sister Libraries: A White House Millennium Council Project*
Advice to the Institute of Museum and Library Services (IMLS) on federal grant programs to libraries
Fifth study of public libraries and the Internet: *Moving Toward More Effective Public Internet Access*
Publication of *Policy Issues & Strategies Affecting Public Libraries in the National Networked Environment*
- 1997** Commencement of study commissioned by the U.S. Government Printing Office: Assessment of Standards for the Creation, Dissemination, and Permanent Accessibility of Electronic Government Information Products
Fourth study of public libraries and the Internet: *The 1997 National Survey of Public Libraries and the Internet*
- 1996** Hearing on Libraries, Interactive Services and the Information Superhighway
Third study of public libraries and the Internet: *The 1996 National Survey of Public Libraries and the Internet*
- 1995** Advice to Congress and the Administration on changes to the Library Services and Construction Act (LSCA)
Second study of public libraries and the Internet: *Internet Costs and Cost Models for Public Libraries*

- 1994** First study of public libraries and the Internet: *Public Libraries and the Internet*
- 1993** Forums on library and information services to children and young adults
- 1992** Completion of investigation into library and information services for Native Americans
- 1991** Second White House Conference on Library and Information Services
- 1990** Adoption of Principles of Public Information
- 1989** Co-sponsorship of symposium on Information Literacy and Education for the 21st Century
- 1988** NCES and NCLIS establish Federal-State Cooperative Statistics (FSCS) program for public library data
- 1987** Adoption of Glenerin Declaration, trilateral (U.S., U.K., Canada) statement on the role of information in the economy
- 1986** Agreement with ACTION to promote library and information services to elderly
- 1985** Coordination of joint congressional hearing on changing information needs of rural America
- 1984** Publication of report on information policy implications of archiving satellite data
- 1983** Commencement of work with State Department to further international programs in library, information and archival areas
- 1982** Issuance of proceedings of hearings and report on library and information services to cultural minorities
- 1981** Analysis of Public Sector/Private Sector Interaction in Providing Information Services
- 1980** Oversight hearings on the Library Services and Construction Act (LSCA)
- 1979** First White House Conference on Library and Information Services
- 1978** Co-sponsorship of institutes on consulting skills for state library personnel
- 1977** Examination of the role of school libraries in a national network, computer network protocols, and standardization efforts for library services

- 1976** Issuance of *National Inventory of Library Needs* and report on role of the Library of Congress in a national network
- 1975** Work with Congress, Register of Copyrights and others to resolve copyright issues and revise legislation
- 1974** Study of continuing library education needs of library personnel
- 1973** Hearings to develop a national program for library and information services
- 1972** Study of applications of new technology to library and information services
- 1971** First meeting of the Commission on September 20-21
- 1970** Enactment of Public Law 91-345, establishing the Commission



The NCLIS logotype was designed by former Commissioner Louis Lerner and adopted by the Commission at its meeting in June 1972. It is an abstract representation of the Commission's goal of "equal opportunity of access to information" for all citizens through inter-connecting services and a central core of information.

ACTION PLAN, 1998-2000

The NCLIS action plan, *Addressing the Library and Information Services Needs of the Nation*, was developed in 1998 to focus the Commission's energies and establish its priorities through the year 2000. The plan was created as a living document that would change over time.

In June 1999, a strategic planning meeting took place in New Orleans. Using the action plan previously developed, the meeting prioritized current and proposed projects. The Commission will continue to revise the plan to reflect new priorities and opportunities.

The Commission uses the Action Plan Template to evaluate both new and ongoing projects, studies, and programs.

**National Commission on
Libraries and Information Science**

ACTION PLAN TEMPLATE

*All Commission projects, studies, and programs operate
within a template composed of the following questions:*

1. What does the Commission wish to accomplish?
2. How can the Commission best achieve its goal?
3. Are other organizations working toward this goal and, if so, can the Commission work in partnership with them?
4. Who will benefit from this activity? How can the Commission make sure that its final results are useful?
5. What funds and other resources are required? Are the resources available and, if not, where can they be obtained?
6. How can the Commission determine when its objective has been reached?

ADVICE TO THE GOVERNMENT

The Commission shall advise the President and the Congress [and appropriate governments and agencies] on the implementation of national policy by such statements, presentations, and reports as it deems appropriate. [20 U.S.C. 1504]

THE LEGISLATIVE BRANCH

In FY 1999, NCLIS responded to all inquiries from Congress on legislation related to library and information services. In addition, NCLIS took the initiative and offered information and comments when appropriate.

The Commission provided information to the Legislative Branch concerning the *Assessment of Electronic Government Information Products* commissioned by the Government Printing Office (GPO). The survey contract was signed in June 1998 and data collection took place early in FY 1999. The results of the study became available in the spring of 1999 and are summarized in this report.

The Commission also provided information related to a variety of proposals for federally mandated use of filtering software for schools and libraries that offer children access to the Internet and receive federal funds. Recognizing the importance of this issue, the *1998 National Survey of Public Library Outlet Internet Connectivity*, sponsored by the Commission and the American Library Association, contained questions about the use of Internet content filtering software to block pornography and also about the availability of an “acceptable use public access Internet policy.” The results of this research were shared with the Congress.

After holding a hearing on the issues involving children’s use of the Internet in late 1998, the Commission published and distributed a brochure entitled *Kids and The Internet: The Promise and the Perils* with practical guidelines for librarians and library trustees. The brochure was also distributed to members of Congress.

Following the announcement by the Department of Commerce of its intention to close the National Technical Information Service (NTIS) and transfer some of its functions to the Library of Congress, the Commission began discussions with the Congressional oversight committees and various stakeholders to seek an appropriate resolution of this matter in the context of overall policy regarding public access to government information. The initiative will continue into the next year.

THE EXECUTIVE BRANCH

Library Services and Technology Act

In carrying out its mission under Section 703 of Public Law 104-208, Title II, the Library Services and Technology Act (LSTA), NCLIS advised the Institute of Museum and Library Services (IMLS) on federal grant programs to libraries. The Commission and IMLS planned for the third joint meeting of the Commission and the National Museum Services Board (NMSB) to be held in November 1999. At other NCLIS meetings during the year, Commissioner Frankel, the IMLS Director, and Beverly Sheppard, the acting Director of IMLS, updated the Commissioners on IMLS activities and programs.

An NCLIS committee continued to assist IMLS with development of the National Award for Library Service. This new award will complement an award currently made in the museum community. The award will recognize extraordinary achievement in serving the public and will be presented during National Library Week in April 2000.

The Commission continued its participation in the cycles of drafts, guidelines, plans, feedback, reports, evaluation and revision for the federal grants program for libraries and information services from IMLS.

Work with Other Federal Agencies

NCLIS continued to work closely and meet with officials in a variety of federal agencies to obtain information and provide timely input on national and international policies affecting library and information services. During FY 1999, Commissioners and staff met with officials from the Departments of Education, Labor, Commerce and State, as well as the Federal Communications Commission (FCC), Government Printing Office (GPO), Library of Congress (LC), National Agricultural Library (NAL), National Institute for Literacy, Office of Information and Regulatory Affairs at the Office of Management and Budget (OMB/OIRA), Small Agency Council, and White House Millennium Council, among others. NCLIS also met with individuals from the Association for Federal Information Resources Management (AFFIRM), Federal Depository Library Council, Federal Publishers Committee (FPC), Federal Library and Information Center Committee (FLICC), the Interagency Council for Printing and Publication Services (ICPPS), among others.

NCLIS continued to work with the Commissioner of the National Center for Education Statistics (NCES) and the Director of the National Institute for Postsecondary Education, Libraries and Lifelong Learning, as well as the Bureau of the Census, to structure, strengthen and shorten cycles of needed and useful data collection (including sample surveys), analysis and research pertaining to libraries and information services.

NCLIS completed the assessment of standards for the creation, dissemination, and permanent accessibility of electronic government information products at the request of the Government Printing Office. The report, *Assessment of Electronic Government Information Products*, was issued on March 30, 1999. The Superintendent of Documents

will use the results of this work to continue to plan and implement the transition to a more electronic Federal Depository Library Program. The Commission also plans to continue its examination of information policy as it relates to creation, dissemination and permanent accessibility of electronic government information.

NCLIS participated in meetings with representatives of many of the 24 participating agencies to inform them about the results of the study and encourage utilization of the information in planning for their agency information services.

NUMBER OF SURVEYS RETURNED BY EACH AGENCY SURVEYED

Agency	Number of Surveys Returned
Administrative Office of the U.S. Courts	5
Department of Agriculture	19
Department of Commerce	14
Department of Defense	8
Department of Education	14
Department of Energy	12
Department of Health and Human Services	19
Department of the Interior	11
Department of Justice	8
Department of Labor	2
Department of State	3
Department of Transportation	9
Department of the Treasury	13
Environmental Protection Agency	16
Executive Office of the President	5
General Services Administration	8
Library of Congress	21
National Aeronautics and Space Administration	6
National Archives and Records Administration	10
Securities and Exchange Commission	11
Smithsonian Institution	11
Social Security Administration	4
Supreme Court of the United States	4
United States Congress	9

SOURCE: Table 1, *Report on the Assessment of Electronic Government Information Products*, Prepared by Westat for the U.S. National Commission on Libraries and Information Science, commissioned by the U.S. Government Printing Office, Washington, DC: GPO, 1998, page 18.

COORDINATION WITH NON-GOVERNMENT ORGANIZATIONS

The Commission supports Commissioner and staff participation in conferences in the library and information communities to help ensure that NCLIS has the information it needs about the concerns and activities of these organizations and that their members have the information they need about NCLIS programs and other relevant federal activities. FY 1999 was an active period for meetings and representation at major associations and conferences to formulate, exchange, or convey policy, plans and advice. A selected list of contacts includes Association of American Publishers (AAP), American Association of Law Libraries (AALL), American Association of School Librarians (AASL), American Library Association (ALA), American Society for Information Science (ASIS), Association of College and Research Libraries (ACRL), Association for Library and Information Science Education (ALISE), Association of Research Libraries (ARL), Big 12 Plus Library Consortium, Coalition for Networked Information (CNI), International Federation of Library Associations and Institutions (IFLA), Medical Library Association (MLA), National Coalition for Literacy, National Association of Attorney Generals (NAAG), National Forum for Information Literacy, National Information Standards Organization (NISO), Public Library Association (PLA), Software and Information Industry Association (SIIA), Special Libraries Association (SLA), Urban Libraries Council (ULC), and White House Conference on Library and Information Services Taskforce (WHCLIST). Commissioners also attended a number of regional and state library association conferences.

NCLIS continues to strengthen and enlarge its list of official liaisons. The liaisons provide a key link between the Commission and the organizations they represent. The official liaisons are as follows:

- American Association of Law Libraries, Mary Alice Baish
- American Library Association, Carol Henderson and Mary Costabile
- American Society for Information Science, Ann Prentice
- Chief Officers of State Library Agencies, Bridget Lamont, Nancy Bolt and Ray Ewick
- Software and Information Industry Association, Peyton Neal
- Urban Libraries Council, Eleanor (Joey) Rodger
- White House Conference on Library and Information Services Taskforce, Sara Jane Cate and Carmine Trotta

GOVERNMENT INFORMATION ACTIVITIES

In June 1998, the Commission launched the assessment of standards for the creation, dissemination, and permanent accessibility of electronic government information products. The study was a direct outgrowth of congressional concerns about the impact of electronic publishing on the ability of citizens to obtain access to government information. To assist in the data collection and analysis, a contract was awarded to Westat Inc., a Rockville, Maryland, firm specializing in survey research.

This unprecedented study was based on a survey of 24 federal agencies in all three branches of government, sampling several hundred information products. It was authorized by the Joint Committee on Printing (JCP), approved by the Office of Management and Budget (OMB), and funded by the Federal Depository Library Program (FDLP). The study was closely coordinated with the Government Printing Office (GPO), particularly the Superintendent of Documents. The Department of Education assisted NCLIS with procurement and contracting support.

The purpose of the survey was to collect detailed information on federal agency plans and practices related to the migration of ink-on-paper and microform products to electronic formats and mediums (especially the Internet). The study used a cross-section of several hundred electronic government information products.

Among the key findings of the survey was the observation that there is an overall lack of government information policy guiding electronic publishing, dissemination, permanent public access, and information life cycle management, especially as information policy relates to agency missions. Also, there is a lack of overall coordination of these initiatives at the governmental, branch, and even agency level. Moreover, responsibility for electronic publishing within agencies is decentralized, diffuse, and unclear. Some agencies either could not identify or had difficulty identifying the proper respondent within their own agency, or even the person who was responsible for the product.

On the other hand, the survey found that some government agencies have established guidelines or best practices for presenting and organizing government information products on the web, although full compliance with guidelines is a goal that has not yet been achieved. Agencies are also exploring a wide range of innovative formats and web design approaches for products. Clearly, agencies are responding to the opportunities being presented by the new electronic information technologies to improve public access to the vast reservoir of government information.

Commenting on the study, NCLIS Chairperson Jeanne Hurley Simon said, "The survey findings probably will not surprise very many people, especially those who have been aware for some time of the underlying problems of coping with multiple mediums and product formats, rapidly changing technologies, the absence of widely agreed-upon

standards, and the availability of very few cost-effective alternatives. Nor will readers of the final report find any 'magic bullets' that will make the problems go away overnight."

NCLIS is planning a third and final study phase for the purpose of identifying concrete actions the government could and should pursue, taking into account the results of the contractor's report (Phase II), along with an earlier review undertaken by the Computer Sciences and Technology Board of the National Academy of Sciences in 1997 (Phase I).

ASSESSMENT OF ELECTRONIC GOVERNMENT INFORMATION PRODUCTS KEY FINDINGS

Standards

There is a lack of standardization for producing Government information products on CD-ROM (e.g., installation instructions, user documentation).

The most prevalent medium and format standards identified in the survey are common agency practice rather than agency-mandated.

Some Government agencies have established guidelines or best practices for presenting and organizing Government information products on the web, although full compliance with the guidelines is a goal that has not yet been achieved.

Some Government agencies are exploring a range of innovative formats and web design approaches for electronic Government information products.

SOURCE: *Report on the Assessment of Electronic Government Information Products*, Prepared by Westat for the U.S. National Commission on Libraries and Information Science, commissioned by the U.S. Government Printing Office, Washington, DC: GPO, 1998, page xvii.

NATIONAL INFORMATION ACTIVITIES

SCHOLARLY PUBLISHING

Following its April 1998 meeting with the Big Twelve Plus Library Consortium in Kansas City, Missouri, the Commission established a working group to discuss challenges facing the nation's academic and research universities and their libraries.

Commissioner Griffiths chairs the Working Group on Issues of Journal Pricing, Publishing and Copyright which is addressing the rapidly increasing cost of scholarly research material. The Working Group has four objectives:

1. Identify available and ongoing research related to the issues;
2. Conduct a series of individual meetings with various stakeholder groups: publishers, authors, universities, and the library community;
3. Bring the stakeholder groups together to discuss their relative positions, issues, and concerns, creating a forum for constructive dialog on those issues and concerns; and
4. Produce a report with recommendations that would be widely disseminated.

HONOR THE PAST IMAGINE THE FUTURE



This moment in history, the approach of a new millennium and the beginning of the next century, provides a wonderful opportunity for America's Free Public Libraries to join the young people of our nation with young people throughout the world so that they may learn from each other the wealth of information that is available in libraries around the globe.

*First Lady Hillary Rodham Clinton
Honorary Chairperson, Sister Libraries:
A White House Millennium Council Project*

INTERNATIONAL INFORMATION ACTIVITIES

SISTER LIBRARIES : A WHITE HOUSE MILLENNIUM COUNCIL PROJECT

The National Commission on Libraries and Information Science and Sister Cities International have embarked on a major initiative, *Sister Libraries: A White House Millennium Council Project*. The initial goal is for public and school libraries in the United States to pair with others worldwide, focusing on programs specifically planned for children and teenagers. In the fall of 1999 the project will expand to include other types of libraries and a wider variety of programs.

Participating libraries, such as the ones listed on the next page, receive recognition and designation as official White House Millennium Council *Sister Libraries*, but the project does not provide funds for staff, equipment, or materials.

Many Sister Libraries are in locations that are already affiliated through Sister Cities International (SCI), an organization for sister city, county and state programs in the United States. SCI is the official agency that links communities from the United States with communities worldwide.

Speaking to the Commission in October 1997, Ellen Lovell, director of the White House Millennium Council, said, "I cannot imagine how a society could honor the past or imagine the future without libraries and without free and open access to information." The Commission shares this opinion and feels strongly that libraries have made, and will continue to make, a significant contribution to the development of this country and to the preservation of its treasures.

The White House Millennium Council was established by the President and First Lady to use the widespread interest in the millennium as a force for positive change and to celebrate the accomplishments of this American century. Sister Libraries is the official White House Millennium Council Project of the Commission.

"Participating libraries will create a mosaic of opportunities for young people around the world to communicate with and learn about each other's lives and cultures—enabling young people to appreciate more fully their own place in, and impact on, the world of today and tomorrow!"

Jeanne Hurley Simon
NCLIS Chairperson

UNITED STATES SISTER LIBRARY PARTICIPANTS AS OF SEPTEMBER 1999

ALABAMA

- ★ Birmingham Public Library, Birmingham

ARKANSAS

- ★ Central Arkansas Library System, Little Rock

CALIFORNIA

- ★ Cupertino Library, Cupertino
- ★ San Diego Consortia, San Diego
 - Gompers Secondary School
 - King Elementary School
 - Morse High School
 - Children's Museum Charter School
 - Pruess School
 - Ray Kroc Middle School
 - San Diego Public Library
 - Scripps Ranch High School

DELAWARE

- ★ Castle Hills Elementary School, New Castle

DISTRICT OF COLUMBIA

- ★ District of Columbia Public Library, Washington
- ★ Sidwell Friends School, Washington

FLORIDA

- ★ Broward County Public Library, Fort Lauderdale

GEORGIA

- ★ DeKalb County Public Library, Decatur
- ★ Peach Public Libraries, Fort Valley
- ★ Tifton-Tift County Public Library, Tifton

ILLINOIS

- ★ Carbondale Public Library, Carbondale

KANSAS

- ★ Johnson County Library, Shawnee Mission

MASSACHUSETTS

- ★ Overlook Middle School, Ashburnham

MARYLAND

- ★ Cecil Manor Elementary School, Elton

MICHIGAN

- ★ Ann Arbor District Library, Ann Arbor
- ★ Detroit Public Library, Detroit
- ★ West Bloomfield Township Library, West Bloomfield

MINNESOTA

- ★ Cloquet Public Library, Cloquet

MISSOURI

- ★ Kansas City Public Library, Kansas City

NORTH CAROLINA

- ★ Cumberland County Public Library System, Fayetteville

NEW JERSEY

- ★ Helen Morgan School Library, Sparta

NEVADA

- ★ Washoe Public Library, Reno

NEW YORK

- ★ Crandall Public Library, Glen Falls
- ★ Webster Public Library, Monroe County Library System
- ★ Queens Borough Public Library, Jamaica
- ★ White Plains Public Library, White Plains

OHIO

- ★ St. Ursula Academy, Cincinnati
- ★ Toledo-Lucas County Public Library, Toledo

PENNSYLVANIA

- ★ Shaler North Hills Library, Glenshaw

TEXAS

- ★ Austin Public Library, Windsor Village Branch, Austin
- ★ Fort Worth Public Library, Fort Worth
- ★ Houston Public Library, Houston

VIRGINIA

- ★ Virginia Beach Public Library, Virginia Beach
- ★ Williamsburg Regional Library, Williamsburg

WASHINGTON

- ★ Colfax Consortia, Colfax
 - Colfax High School
 - Jennings Elementary & Junior High School
 - Whitman County Library

- ★ Sno Isle Regional Library, Edmonds

- ★ Washington School Library, Mount Vernon

WISCONSIN

- ★ Marathon County Public Library, Wausau

UNESCO PRINCIPLES FOR PUBLIC LIBRARY SERVICE

During its meeting on April 7, 1999, in Ann Arbor, Michigan, the Commission passed a resolution adopting *Principles for Public Library Service* based on the *UNESCO Public Library Manifesto*. The 1995 UNESCO Manifesto was prepared as an aid to improving public library services in both developed and developing countries.

The *Principles* clearly articulate the Commission's long-standing belief that public library services should be provided on the basis of equality of access for all; specific and appropriate services and materials should be provided for those in need, regardless of disability or age, in appropriate media, using modern technologies as well as traditional means. The *Principles* put forth 12 key missions considered to be the core of public library services and they specifically address issues of funding, legislation and networks, as well as operation and management issues.

In adopting this resolution, the Commission encouraged decision makers at national, state and local levels and the library community at large within the United States to provide public library service in conformance with the *Principles*. Vice Chair Martha Gould observed, "Because we are always raising the bar on the level of excellence in public libraries, we urge all Federal, state and local governments to consider these *Principles* when making policy and funding decisions affecting our public libraries. We believe that by adopting and implementing these *Principles for Public Library Service*, our libraries will set new and higher standards of service and continue to serve as models for lifelong learning throughout the world."

Commissioner Bobby Roberts stated, "These *Principles* reinforce the need for community collaborations, which are the basis of good government. Libraries are an integral part of every community and, as such, must always search for better ways to provide the best possible service. This document provides another model of excellence for public libraries to strive to achieve."

INTERNATIONAL FEDERATION OF LIBRARY ASSOCIATIONS AND INSTITUTIONS (IFLA)

The Commission continues to be an active participant in the International Federation of Library Associations and Institutions (IFLA). Commissioner Joan Challinor and Executive Director Robert Willard represented NCLIS at the August 1999 General Conference in Bangkok. Many issues important to the Commission were addressed, including children's access to the Internet, privacy, literacy, standards, intellectual property protection, statistics, and the role of government information. NCLIS representatives established a number of beneficial relationships with counterparts in other countries.

The Commission also will be an "International Distinguished Partner" with a special role in the preparations for the IFLA conference to be held in Boston in 2001. Preliminary plans include a joint meeting with British library counterparts in conjunction with the IFLA conference.

INTERNATIONAL CONTRIBUTIONS FOR SCIENTIFIC, EDUCATIONAL AND CULTURAL ACTIVITIES (ICSECA)

NCLIS entered its fourteenth year of cooperation with the Department of State to coordinate and monitor proposals for International Contributions for Scientific, Educational and Cultural Activities (ICSECA) funds and to disburse the funds to appropriate organizations and activities. The FY 1999 recipients are as follows:

\$12,500 International Federation of Library Associations and Institutions (IFLA)

To support a three-day workshop to sensitize librarians to the special needs of disadvantaged persons, such as hospital patients, the deaf, the elderly, individual with mental and physical disabilities, and prison inmates.

\$40,000 National Commission on Libraries and Information Science (NCLIS)

To support invited NCLIS participation in the IFLA Conference (Bangkok, August 1999), the survey of U.S. participation in international forums on library and information policy, and *Sister Libraries: A White House Millennium Council Project*.

\$12,500 National Information Standards Organization (NISO)

To support U.S. participation in the development of International Standards to support a Global Information Infrastructure (GII); the Secretariat of TC 46 Subcommittee 4 on Computer Applications in Information and Documentation (which includes work on electronic publishing standards); and the U.S. Technical Advisory Group (TAG) to the International Standards Organization's TC 46.

\$10,000 Society of American Archivists & International Council of Archivists

To support SAA and ICA activities, including the resurrection of the Alexandrina Bibliotheca in Alexandria, Egypt, and the Memory of the World Programme.

\$25,000 U.S. Committee to the International Federation for Information & Documentation (FID)

To support FID's research, manuscript preparation and publication of the second major monograph dealing with national information policies. This is the third FID-prepared UNESCO publication that has been supported by ICSECA funds. All three publications have been used in training workshops for UNESCO member country representatives.

SURVEY OF INTERNATIONAL LIBRARY AND INFORMATION SCIENCE POLICY ACTIVITIES

In June 1998, the Office of Management and Budget (OMB) approved the data collection for a baseline survey of U.S. participation in international forums that address major policy issues of importance to the library and information communities. A key objective of the survey is to create a database that can be used as a research and reference tool to identify individuals and institutions participating in international library

and information science policy issues. The end-result sought is to sharpen, strengthen, extend and make more cost-effective both the collective and individual U.S. participation. The survey data collection begun in FY 1999 will continue through FY 2000.

AN EXCERPT FROM THE UNESCO PUBLIC LIBRARY MANIFESTO 1994--A LIVING FORCE

Freedom, prosperity and the development of society and of individuals are fundamental human values. They will only be attained through the ability of well informed citizens to exercise their democratic rights and to play an active role in society. Constructive participation and the development of democracy depend on satisfactory education as well as on free and unlimited access to knowledge, thought, culture and information.

The public library, the local gateway to knowledge, provides a basic condition for lifelong learning, independent decision-making and cultural development of the individual and social groups. This Manifesto proclaims Unesco's belief in the public library as a living force for education, culture and information, and as an essential agent for the fostering of peace and spiritual welfare through the minds of men and women. Unesco therefore encourages national and local governments to support and actively engage in the development of public libraries.

The public library

The public library is the local centre of information, making all kinds of knowledge and information readily available to its users. The services of the public library are provided on the basis of equality of access for all, regardless of age, race, sex, religion, nationality, language or social status. Specific services and materials must be provided for those users who cannot, for whatever reason, use the regular services and materials, for example, linguistic minorities, people with disabilities or people in hospital or prison. All age groups must find material relevant to their needs. Collections and services have to include all types of appropriate media and modern technologies as well as traditional materials. High quality and relevance to local needs and conditions are fundamental. Material must reflect current trends and the evolution of society, as well as the memory of human endeavour and imagination. Collections and services should not be subject to any form of ideological, political or religious censorship, nor commercial pressures.

SOURCE: *Library Association Record*, Volume 97, Number 9, September 1995.



DENISE M. DAVIS
DIRECTOR OF STATISTICS AND SURVEYS

In March 1999, NCLIS announced the appointment of its first Director of Statistics and Surveys. Denise M. Davis joined the staff officially in May 1999. As a former Maryland state data coordinator for the U.S. Department of Education, Ms. Davis is familiar with the Library Statistics Program and has extensive experience in the fields of data collection and library development and services. In addition, Ms. Davis was instrumental in facilitating the development and evaluation of Sailor, Maryland's Online Public Information Network.

Ms. Davis comes to NCLIS from her position as Senior Strategic Product Marketing Manager, Academic Market, Information Access Company, The Gale Group. She has more than 15 years experience as an academic and public librarian, including serving as Head, Materials Management, Howard County Library, Maryland; Public Library Consultant, Division of Library Development and Services, Maryland Department of Education; and Coordinator, Electronic Reference Services, and Associate Librarian, University of Maryland Libraries.

Ms. Davis has an M.L.S. from the College of Library and Information Services, University of Maryland, College Park, Maryland, and a B.A. in Political Science from Rutgers University, Douglass College, New Brunswick, New Jersey. From 1996 to 1998 she taught Introduction to Information Technology in Libraries and Information Centers at The Catholic University of America, College of Library and Information Services, Washington, DC. From 1996 to 1999 she served as a member of the Depository Library Council to the Public Printer.

NCLIS/NCES LIBRARY STATISTICS PROGRAM

Fiscal Year 1999 marked the twelfth consecutive year of cooperation between the Commission and the National Center for Education Statistics (NCES) in implementing the Library Statistics Program (LSP). The Commission serves as a liaison to the library community, organizes meetings and professional development workshops, supports in-state training and technical assistance, monitors trends, and advises NCES on policy matters.

NCLIS is committed to providing access to the work of all steering committees and task groups associated with the LSP. Most information can be viewed from the NCLIS website at the following URL: <http://www.nclis.gov/libraries/lsp/statist.html>.

The following events occurred as part of the continuing improvement of the LSP:

- Annual training workshop and orientation for new state data coordinators, March 1999
- Steering committee meetings for the Federal State Cooperative System (FSCS) survey, December 1998, March, June and September 1999
- State Library Agency (STLA) survey, March and September 1999
- Academic Library Survey advisory committee meeting, January and June 1999
- School Library Media Center survey task group meetings, June and September 1999

NCES and NCLIS continue planning for an expanded library statistics cooperative. The goal is to facilitate work on crosscutting issues without interfering with the ability of existing constituent groups to continue their work on individual surveys. Ideas include expanding participation to add local practitioners, experts from allied professions such as publishing and technology, more data users, and possibly representatives of the media. In addition to providing an opportunity to address crosscutting policy issues, an expanded cooperative will identify and address data gaps and encourage participation by diverse groups at all levels of government. This work was begun in FY 1998 and continues into FY 2000.

NCLIS/NCES collaborative activities in progress during FY 1999 include:

- Enhanced website for six library surveys. The NCES Library Statistics Program pages were redesigned during summer 1999 and will replace existing pages in winter 1999/2000. One new feature is web-based data collection.
- Web-based tool for comparison of definitions across surveys. A consultant was hired to work with NCES and NCLIS to design a tool to support across-survey definition review and analysis. This project, begun in summer 1999, will continue through spring 2000. The final database will be made available from the NCES LSP website.

- Peer search tools for online use of data. Peer comparison allows the user to compare one library, the "library of interest", with a group of similar libraries, "the peer group." This tool allows the user to get information on a particular library, or to customize a peer group by selecting the key variables that are used to define it. These tools will be available for use from the NCES LSP website in spring 2000.
- Digest of Library Statistics. A new book is being developed by NCES, with support from the Director of Statistics and Surveys at NCLIS. The Digest of Libraries will highlight findings and trends from the six library surveys and provide short summary information on each survey and the libraries being assessed. Publication is expected in 2000.

Federal-State Cooperative System (FSCS) for Public Library Survey

FSCS has been in operation since 1988 and is the largest of the federal-state library survey initiatives supported by NCES and NCLIS. The Federal-State Cooperative System is administered by NCES in cooperation with NCLIS. Public library data are collected annually and electronically via the FSCS. At the state level and in the outlying areas, data coordinators, appointed by each state or outlying area's chief officer of the state library agency, administer FSCS. Data provided by states are available over the Internet as received at NCES.

During the 12th Annual FSCS Training Workshop, held in Rockville, Maryland, in March 1999, 33 annual awards were presented. The 1998 Keppel Award was given to 32 states and one territory, acknowledging their submission of prompt, complete and high-quality public library data to the survey. To date, all but one state and four territories have earned the Keppel Award. There was no recipient of the Helen M. Eckard Award for Exemplary Use of FSCS Data.

A new award to honor John G. Lorenz, the former NCLIS Library Statistics Coordinator, was created in FY 1999. The John G. Lorenz Award is in recognition of timely and accurate submission of State Library Agency data. The first awards will be presented in October 1999 in recognition of submission of 1997 and 1998 data. Twenty-four states will receive recognition for 1997 data submission and twenty-three for 1998. Thirteen states received recognition in both years.

Academic Libraries Survey

The Academic Libraries Survey (ALS) was a component of the Integrated Postsecondary Education Data System (IPEDS) until 1999. Web-based data collection for this survey will begin in 2000, and the survey will no longer be part of IPEDS. The Academic Libraries Survey has established a steering committee composed of representatives of the academic library community. A network of library professionals works closely with NCES to coordinate the collection of data from academic libraries in postsecondary institutions in each of their states.

State Library Agency Survey

The State Library Agency Survey is administered annually and collection occurs electronically from each of the state library agencies. These are the units of state

government designated by law as the state agency responsible for statewide library development and administration of federal funds under the Library Services and Technology Act (LSTA). Web-based data collection will occur beginning with the FY 2000 survey.

School Library Media Center Survey

The School Library Media Center Survey (SLMC) is conducted every five years. NCLIS has conducted two meetings of stakeholders in this community to inform NCES of the need to increase the frequency, to improve timeliness of the survey and to consider opportunities for including SLMC questions in other school assessments conducted by NCES. Discussion will continue through FY 2000. The survey remains unchanged for its current collection cycle, which began in fall 1999.

Library Cooperatives Survey

The U.S. Bureau of the Census, acting as agent for NCES, conducted the 1998 Library Cooperative Survey in paper and electronic formats. Preliminary evaluation of the survey results occurred in 1999 and the final report is expected out in 2000. The survey collects data from nonprofit organizations with membership of primarily libraries. To be considered a library cooperative, the organization must have its own budget and paid staff and serve multiple institutions (e.g., libraries, school districts) not under its administrative control. Functions of the cooperative must include resource sharing, training, planning, and/or advocacy.

PARTICIPATION IN OTHER STATISTICS INITIATIVES

The Commission had a significant presence at several research and statistics committee meetings of the American Library Association and its Divisions. As a result, the Director of Statistics and Surveys now serves, *ex officio*, on the ALA Committee on Research and Statistics and the Association of College and Research Libraries Statistics Committee in order to keep these groups apprised of NCLIS statistics and survey activities.

Initiatives begun in FY 1999 include a Pocket Guide to Library Statistics. When it is published, this brochure will provide a quick single-source for broad categories of data on libraries, especially income and expenditures, circulation, program attendance, and technology access and use. Other initiatives include promoting international awareness of US library data through participation with LIBECON2000, a European effort to promote awareness and use of library data. Additional information is available at www.echo.lu/libraries/en/projects/libecon.html.

NATIONAL SURVEYS OF PUBLIC LIBRARY OUTLET INTERNET CONNECTIVITY

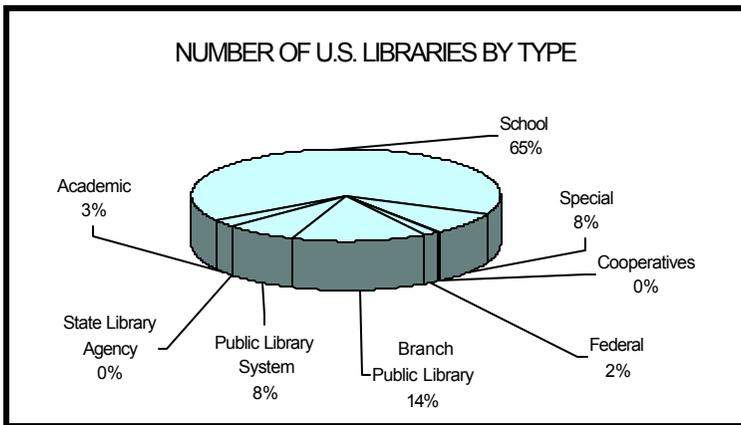
In FY 1999 the Commission published a special report titled *Moving Toward More Effective Public Internet Access: The 1998 National Survey of Public Library Outlet Internet Connectivity*, based on research conducted by John Carlo Bertot and Charles R.

McClure. The report is a follow up to *The 1997 National Survey of U.S. Public Libraries and the Internet* (Bertot, McClure, and Hetcher) co-sponsored by NCLIS with the American Library Association.

Planning for the sixth NCLIS study of public libraries and the Internet began in FY 1999. The study is a follow-up to *The 1998 National Survey of U.S. Public Libraries and the Internet* (Bertot and McClure) co-sponsored by NCLIS with the American Library Association.

The new study will ask questions to measure the level of connectivity, public access, training support and technology funding, current and anticipated, for staff and the public. A controlled sample of 1,200 to 1,500 public library outlets will be identified for the primary survey. A sub-sample of public library consortia and library networks will be identified and asked more specific questions on access and use patterns. Additional questions will deal with acceptable use policies and installation of filtering software in libraries vis-à-vis searching the Internet and use of Internet-accessible resources, including commercial product databases, by the public.

Testimony presented at the NCLIS hearing, *Library and Information Services for Individuals with Disabilities*, highlighted the need to include questions dealing with software and hardware to support Internet access for persons with disabilities. Therefore, questions on these issues will be part of the study also.



SOURCE: Core library statistics reports published by the U.S Department of Education, Office of Educational Research and Improvement, National Center for Education Statistics were used in the preparation of this graphic .

LIBRARY & INFORMATION SERVICES FOR SPECIAL POPULATIONS

The Commission shall conduct studies, surveys and analyses of the library and informational needs of the Nation, including the special library and informational needs of rural areas, economically, socially or culturally deprived persons, and of elderly persons. ... [20 U.S.C. 1504]

CHILDREN & YOUTH

This year the Commission undertook a major initiatives in the area of library and information services to children and youth, conducting a hearing on *Kids and the Internet: The Promise and the Perils*. The Commission has been discussing the problems arising from public access Internet terminals in libraries and the potential for the use of such terminals for predation by pedophiles. The Commission also expressed concerns for children and youth regarding:

- Internet access to inappropriate materials, generally sexually explicit matter, but also hate language, cult messages, and other troublesome material; and
- Violations of privacy, especially in the case of marketing efforts that entice children to provide a wide variety of consumer information about themselves and their families.

Photo © 1999 Martin H. Simon



**THE COMMISSION WANTS TO FOCUS ATTENTION
ON THE ENORMOUS BENEFITS OF THE INTERNET
AS WELL AS THE POTENTIAL DANGERS IT POSES FOR CHILDREN**

The Commission recognizes that these concerns must be balanced against the freedom of speech guaranteed by the First Amendment and the library community's aversion to censorship. It also acknowledges that individual library policies on Internet use are appropriately local issues, based on the culture, customs and character of each community.

Nevertheless, protecting our children is an issue of such importance that the Commission held a hearing to focus attention on the enormous benefits of the Internet as well as the significant dangers it poses for children and to seek advice on appropriate means for libraries to protect children without denying them access to the benefits. The hearing, held on November 10, 1998, included testimony from Federal and state government agencies as well as from concerned citizens, parents, public librarians, teachers, and other interested individuals and organizations.

After listening to the testimony and reviewing submitted statements, NCLIS issued a brochure with practical guidelines to assist librarians and library trustees (or other governing bodies) in their efforts to evaluate and respond to the promise and the perils of Internet access for children. Highlights from the brochure are provided below. A full report of the hearing also will be published.

The Promise: NCLIS recognizes and encourages the unprecedented benefits of the Internet and the vital role libraries play in providing Internet access.

The Perils: NCLIS acknowledges that the Internet presents challenging problems to libraries, especially when children are using the Internet at public and school libraries.

The Policy Issues: NCLIS believes that it is the responsibility of local library governing boards to develop Internet use policy and it appreciates that each board must answer a number of questions regarding the library's approach to Internet access.

The Potential Solutions: NCLIS believes that libraries and their governing boards can take effective action at the local level to mitigate the perils facing children using the Internet.

- Libraries can implement procedures for gaining parental permission that describes what sort of access is permissible for their children.
- Separate terminals can be provided for adults and children, or multiple profiles can be installed on terminals, so that children are not allowed the same access as older people.
- Libraries can restrict the use of chat by children to sites that have been specifically approved (e.g., moderated chat groups, designated interactive sites such as homework helpers, museums and zoos).
- Privacy screens or recessed monitors can be installed on public terminals so that only the terminal user can see what is displayed.

- Libraries can require users to sign up for the use of Internet access terminals and acknowledge their understanding of the libraries' Internet use policies.
- Libraries can present their own web sites that point children to sites that are pre-selected and evaluated or link to search engines that offer levels of selectivity.
- Libraries can provide Internet training, education, and other awareness programs to parents, guardians and teachers that alert them to both the promise and the perils of the Internet and describe how children can have a safe and rewarding experience online.
- Internet access terminals can be configured with software – which can be turned on or off – that restricts access to designated web sites or specific Internet functions.

The U.S. National Commission on Libraries and Information Science feels strongly that the governing body of every school and public library, in order to meet its trustee responsibilities, should establish, formally approve, and periodically review a written acceptable use policy statement on Internet access.

*NCLIS Resolution, adopted in Seattle, Washington,
December 3, 1998*

INDIVIDUALS WITH DISABILITIES

Because the Commission recognized that recent advances in information technology have improved conditions for some people with disabilities while presenting new challenges to others, the Commission conducted a hearing on *Library and Information Services for Individuals with Disabilities* at the Kellogg Conference Center of Gallaudet University in Washington, DC, on July 8, 1999. Gallaudet University is one of the nation's foremost educational facilities for the deaf.

Libraries and librarians perform an indispensable role in connecting disabled individuals to the information resources they need to lead productive, independent lives. Commissioner C. E. (Abe) Abramson framed the issues well when he said, "Libraries have a responsibility to meet the special needs of users with physical, learning and other disabilities. The Commission wanted to hear, first hand, of the various kinds of assistance being provided by libraries to persons with permanent or temporary disabilities, including assistance in ordering materials in alternative formats, searching and retrieving materials (both online and print), accessing library buildings and parking facilities, providing adequate space for study and testing, and furnishing special equipment."

Testimony was presented by individuals with different types of disabilities or their representatives. The Commission heard from dedicated and concerned individuals including library and information service professionals, educators, parents and volunteers, as well as representatives from national associations and organizations.

Reflecting on the hearing, Chairperson Jeanne Hurley Simon said, "The Commission recognizes that information technology provides help for many individuals with disabilities. Electronic text can be manipulated in ways that print cannot to assist such individuals. Information technology can also help to eliminate distance and physical barriers."

This hearing served as the first step in the examination of a very complex matter. The information gained from this hearing, in addition to continuing research and study, will ultimately guide future action in determining the need for policy recommendations to appropriate government agencies and other organizations.



**COMMISSIONERS BINGHAM AND ABRAMSON AT THE JULY 1999
HEARING ON LIBRARY AND INFORMATION SERVICES FOR
INDIVIDUALS WITH DISABILITIES**

COMMISSIONERS AND STAFF

COMMISSIONERS

In October, Chairperson **Jeanne Hurley Simon** of Carbondale, Illinois, represented the Commission at the annual meeting of the Chief Operating Officers of State Library Agencies (COSLA) in Portsmouth, New Hampshire. On November 5, 1998, she was the keynote speaker at the Arizona Library Association meeting in Phoenix. In December 1998, she met with Matthew Evans, chair of the British Library and Information Commission in Washington, DC. On March 25, 1999, she presented testimony before the House Committee on Appropriations, Subcommittee on Labor, Health & Human Services, and Education.

In December 1998, Vice Chairperson **Martha B. Gould** of Reno, Nevada, attended the Coalition for Networked Information (CNI) meeting in Seattle. Periodically during the early months of 1999, she served as Acting Chairperson while Simon assisted her husband during his recovery from heart surgery. On January 29, 1999, Gould presented an NCLIS status report at the American Library Association (ALA) midwinter meeting and participated in the ALA president's session on a future White House Conference on Library and Information Services (WHCLIS). On March 16, 1999, Gould attended Freedom of Information Day activities at the Freedom Forum in Arlington, Virginia.

In May 1999, Gould provided remarks at the WHCLIS Taskforce meeting in Washington, DC and made opening remarks at a USIA seminar in Vienna, Austria. After the seminar, entitled "Managing Information: The Impact of Technology on Public Policies and Services," she answered questions about the Commission's role in the library community. While in Vienna, Gould also met with the Director of the Austrian National Library and the Director of the Vienna Public Library.

On June 1, 1999, Gould spoke on the Role of NCLIS and American Library Development at the USIA Information Center in Tallinn, Estonia. She then visited the National Library, the Academic Library and the Parliamentary Library.

Commissioner **C.E. "Abe" Abramson** of Missoula, Montana, attended the CNI meeting in Seattle in December and the ALA midwinter meeting in January. In March 1999, he attended the Art Libraries Society meeting in Vancouver.

Commissioner **Walter Anderson** of New York, New York, was the luncheon speaker at the New England Society of Newspaper Editors in Boston on November 13, 1998. On March 15, 1999, he spoke at the College of Greensboro and *Greensboro News and Record* Writer-in-Residence Program in Greensboro, North Carolina.

In July 1999, Commissioner **Rebecca T. Bingham** of Louisville, Kentucky participated in the Black Caucus of the American Library Association 4th National Conference of

African American Librarians in Las Vegas. She served as the moderator for ALA President Sarah Long's program "Libraries are Community Keepers" where participants shared their experiences as focal points of information and information related services to meet various community needs. Also at the conference, Bingham assisted in presenting certificates of appreciation to the authors and illustrators being recognized at the Awards Ceremony.

Commissioner **LeVar Burton** of Los Angeles, California, participated in the *Los Angeles Times* Festival of Books by reading to children on the UCLA campus on April 25, 1999.

In December 1998, Commissioner **Joan R. Challinor** of Washington, DC, joined Chairperson Simon at a meeting with Matthew Evans, chair of the British Library and Information Commission. In January 1999, she presented an NCLIS status report at the ALA midwinter meeting. During March 1999, Challinor attended the White House Conference on Imaging America: Artists and Scholars in Public Life in Washington, DC and the Freedom of Information Day activities at the Freedom Forum. On May 1, 1999, she represented the Commission at the WHCLIS Taskforce. On June 29, 1999, Challinor represented NCLIS at a meeting of representatives of the Sabre Foundation partner organizations regarding Eastern European libraries.

During the month of August, Challinor visited libraries in Stamford and Darien, Connecticut, and represented NCLIS at the International Federation of Library Associations and Institutions (IFLA) in Bangkok, Thailand. On September 8, 1999, she visited the General Archives of the Indies in Seville, Spain. The archives contain documents concerning the Royal administration of the Spanish New World colonies, as well as those sent to the King by the Catholic Church.

Commissioner **Mary Furlong** of San Francisco, California, appeared on American University Public Interest Radio (WAMU) on July 20, 1999, in Washington, DC. The topic of the interview was "Chasing the Over 50 Net Crowd." Furlong also appeared on MSNBC on August 17, 1999, discussing the same topic.

On October 28, 1998, Commissioner **José-Marie Griffiths** of Ann Arbor, Michigan, gave a briefing at the American Association of Information Science (ASIS) Annual Conference in Pittsburgh. The briefing titled "Journal Pricing Publishing and Copyright" presented the ongoing efforts of an NCLIS task group organized to study the issues.

Griffiths was named one of the "Top 25 Women on the Web" by San Francisco Women on the Web in "recognition of outstanding women across the nation who have most inspired people worldwide with their efforts to advance technology." She also authored "Why the Web is Not a Library," published in *Federation for Information Documentation* (FID), Volume 1, Number 1, 1999.

Commissioner **Jack E. Hightower** of Austin, Texas, was appointed to the Commission on July 19, 1999, and will serve until 2004.

Commissioner **Frank Lucchino** of Pittsburgh, Pennsylvania, completed his term as Commissioner on July 19, 1999 as did Commissioner **Bobby L. Roberts** of Little Rock, Arkansas and Commissioner **Joel D. Valdez** of Tucson, Arizona.

As the Librarian of Congress, **James H. Billington** is one of two statutory members of the Commission. For more than ten years, **Winston Tabb**, Associate Librarian for Library Services, has represented Dr. Billington when he is unable to attend NCLIS meetings. Billington, Tabb, along with Simon and Challinor, met with Matthew Evans, chair of the British Library and Information Commission, when he visited Washington, DC, on December 8, 1999.

As Director of the Institute of Museum and Library Services (IMLS), **Diane B. Frankel** was also a statutory member of the Commission. When Frankel left IMLS in March 1999, **Beverly Sheppard** assumed the responsibilities of Acting Director of IMLS and as a Commissioner.

COMMISSION STAFF AND CONSULTANTS

During October 1998, Executive Director **Robert S. Willard** made a presentation at the CENDI meeting and joined Chairperson Simon at the COSLA meeting. In December 1998, he spoke at the Depository Library Council meeting in San Diego about the electronic government information products study, and on December 7, 1998, he attended the CNI meeting in Seattle.

On January 29, 1999, Willard attended the ALA midwinter meeting in Philadelphia where he participated in the ALA president's session on a future White House Conference on Library and Information Services. On February 6, 1999, he attended the Urban Libraries Council (ULC) workshop on advocacy in San Diego. While in California, he attended the Copyright Office hearing on Distance Learning. In February 1999, Willard represented NCLIS at the National Governors Association meeting in Washington, DC.

On March 16, 1999, Willard joined the Commissioners at Freedom of Information Day activities at the Freedom Forum. On March 30, 1999, he presented the results of the electronic government information products study at the Printing Industries of America luncheon. In April 1999, he participated in a planning conference for the Aspen Institute's Forum on Communications and Society at the Wye Plantation in Maryland and represented the Commission at the grand opening of the U.S. Geodetic Survey's Main Library in Reston, Virginia. On June 25, 1999, he made a presentation at the COSLA summer meeting in New Orleans.

On July 16, 1999, Willard made a presentation at the American Association of Law Libraries (AALL) Annual Meeting. In July he also made a presentation at the Federal Information Seminar at Catholic University in Washington, DC, and to the Friends of Libraries USA (FOLUSA) Board of Directors.

In August 1999, Willard represented NCLIS in Bangkok at the IFLA conference and lectured to library groups in Vietnam and South Korea. On September 16, 1999, he represented NCLIS at the Southern Illinois University Conference on Access to Government Information.

Deputy Director **Judith C. Russell** also attended Freedom of Information Day activities at the Freedom Forum. She presented the results of the electronic government information products study at the Depository Library Council/Federal Depository Library Conference in April and to the USDA Digital Preservation Committee in May, 1999. Russell again presented the results of the study at the Interagency Council on Printing and Publication Services (ICPPS) meeting on June 17, 1999.

Director, Statistics and Surveys **Denise M. Davis** joined the staff in May 1999 and assumed responsibility for the Commission's relationship with the National Center for Education Statistics (NCES) and the Library Statistics Program (LSP).

The Commission used a number of consultants for both short and long term tasks during the year. Three of those consultants deserve special recognition.

Elizabeth Bingham assisted the Commission with *Sister Libraries: A White House Millennium Council Project*, attending library meetings in Little Rock, Denver and Bangkok, Thailand. **Howard Harris** served until December 1998, as the interim coordinator for the Library Statistics Program. **Forest Woody Horton** continued to assist the Commission with its international programs and with the assessment of standards for the creation, dissemination, and permanent accessibility of electronic government information products. Mr. Horton attended the grand opening of the U.S. Geodetic Survey's Main Library in Reston, VA.

1998-1999 COMMISSION STAFF AND CONSULTANTS

STAFF

Robert S. Willard, Executive Director
Judith C. Russell, Deputy Director
Denise Davis, Director, Statistics & Surveys
Kim Miller, Special Assistant-Technical
Cherylene W. Rollerson, Secretary
Vivian D. Terrell, Administrative Officer

CONSULTANTS

Elizabeth Bingham, Sister Libraries
Howard Harris, Library Statistics
Forest Woody Horton, Government
& International Information
Barbara Whiteleather, Meeting
Planning & Special Projects



JACK E. HIGHTOWER

President Clinton nominated Jack E. Hightower to serve as a member of the National Commission on Libraries and Information Science in May 1999. Justice Hightower was confirmed by the Senate and appointed to the Commission August 9, 1999. He was sworn in by Chief Justice Tom Phillips of the Texas Supreme Court on August 13, 1999.

Justice Hightower, of Austin, Texas, is Counsel to the law firm of Hilgers and Watkins in Austin. He was first elected to the Texas Supreme Court in 1988 and served until 1996. He served as First Assistant Attorney General of Texas from 1985-1987. From 1975-1984, he was a member of the U.S. House of Representatives, serving on the Agriculture, Appropriations, and Government Operations Committees.

Justice Hightower was a member of the Texas Senate from 1964-1975 where he served as President Pro Tempore. He served as District Attorney for the 46th Judicial District from 1955-1961 and in the Texas House of Representatives from 1952-1955.

Justice Hightower received his B.A. and LL.B. degrees from Baylor University and an LL.M. from the Law School of the University of Virginia.

MEMBERS OF THE COMMISSION

The Commission is composed of 14 members appointed by the President, by and with the advice and consent of the Senate, as well as two *ex officio* members, the Librarian of Congress and the Director of the Institute of Museum and Library Services (IMLS).

Terms of the Commissioners appointed by the President expire on July 19th of the year in parentheses following their city and state names.



Jeanne Hurley Simon
Chairperson, 1993 -
Makanda, IL (2002)

Lawyer; former member of the Illinois State Assembly; member, Advisory Committee, 1979 White House Conference on Library and Information Services; a life-long advocate for libraries



Martha B. Gould
Vice Chairperson, 1994 -
Reno, NV (2002)

Retired Director, Washoe County Library System; former President, Nevada Library Association; past Chair and member, Nevada State Council on Libraries; named Nevada Librarian of the “Years” in 1993

Commercial-industrial real estate broker; founding and current Trustee of the Missoula Public Library Foundation; former member and Chair, Board of Trustees, Missoula Public Library; former member and Vice Chair, Montana State Library Commission



C. E. "Abe" Abramson
Missoula, MT (2000)

Editor and Executive Vice President of *Parade*; member, National Advisory Board, Literacy Volunteers of America; member, Board of Advisors, National Center for Family Literacy; a national spokesman for libraries, literacy and the GED program



Walter Anderson
New York, NY (2000)

"The Commission is truly fortunate, and the country well-served, to have individuals of this quality as Commissioners. Their talent and expertise ensures well-balanced and thoughtful consideration of all issues before the Commission."

Jeanne Hurley Simon
Chairperson



Rebecca T. Bingham
Louisville, KY (2001)

Retired Director, School Library Media Services, Jefferson County Public Schools in Louisville, KY; former President of the American Association of School Librarians, the Kentucky Library Association, and the Southeastern Library Association



LeVar Burton
Los Angeles, CA (2000)

Actor, producer, director and author; host and co-executive producer of “Reading Rainbow,” a PBS television series that introduces children to the world of reading and books



Joan R. Challinor
Washington, DC (1999)

Historian; Chair, Advisory Committee of the Schlesinger Library on the History of Women in America at Radcliffe College; board member, Knight Ridder, a newspaper and electronic publisher

CEO and founder, Third Age Media, Inc.; founder of SeniorNet, a non-profit organization to educate older Americans in computer use; knowledgeable with respect to the library and information services needs of the elderly



Mary S. Furlong
San Francisco, CA (1999)

Chief Information Officer, University of Michigan; former administrator at the University of Tennessee, Knoxville; former researcher and manager at King Research, Inc.; a nationally and internationally known information scientist, researcher and teacher



José-Marie Griffiths
Ann Arbor, MI (2001)

Counsel to the law firm of Hilgers and Watkins, Austin, Texas; formerly served on the Texas Supreme Court; former member of the U.S. House of Representatives; former member of the Texas Senate and the Texas House of Representatives; former District Attorney for the 46th Judicial District



Jack E. Hightower
Austin, TX (2004)



Frank J. Lucchino
Pittsburgh, PA (1998)

Controller, Allegheny County, Pennsylvania; Trustee of The Carnegie Library of Pittsburgh; member, Governor's Council on Library Development; advocate for library services for residents of public housing projects and other economically disadvantaged areas



Bobby L. Roberts
Little Rock, AR (1998)

Director, Central Arkansas Library System, Little Rock; established the archives and special collections department at the University of Arkansas, Little Rock; author in the fields of U.S. history, librarianship, and management



Joel D. Valdez
Tucson, AZ (1998)

Senior Vice President for Business Affairs, University of Arizona; former City Manager and Assistant City Manager of Tucson; former Administrative Assistant to the Director of the Tucson Public Library

Ex Officio Members

Librarian of Congress; former Director, Woodrow Wilson International Center for Scholars; former professor of history, Princeton University



James H. Billington
Librarian of Congress

Associate Librarian of Congress for Library Services; former Associate Librarian for Collection Services; former Acting Deputy Librarian; represents the Librarian of Congress when the Librarian is unable to participate in NCLIS activities



Winston Tabb
Representative of the
Librarian of Congress

Ex Officio Members, continued



Diane B. Frankel
Director, IMLS

Director, Institute of Museum and Library Services; former Director, Institute of Museum Services; former Executive Director, Bay Area Discovery Museum, Sausalito, CA; former Dean, School of Liberal and Professional Arts, John F. Kennedy University



Beverly Sheppard
Acting Director, IMLS

Acting Director, Institute of Museums and Library Services; IMLS Deputy Director; former Associate Director, Chester County Historical Society, West Chester, PA; former President of the Pennsylvania Federation of Museums and Historical Organizations; author

COMMISSION COMMITTEES

The Chairperson serves ex-officio on all NCLIS Committees.

EXECUTIVE COMMITTEE

Jeanne Simon; Martha Gould; Abe Abramson; Joan Challinor; Jack Hightower

STANDING COMMITTEES

INTERNATIONAL

Joan Challinor, Chair; José-Marie Griffiths; Winston Tabb; Joel Valdez

LIBRARY SERVICES AND TECHNOLOGY ACT

Diane Frankel; Mary Furlong; Frank Lucchino; Bobby Roberts

LIBRARY STATISTICS

Abe Abramson, Chair; Rebecca Bingham; Bobby Roberts

NATIONAL AWARD FOR LIBRARIES

Diane Frankel, Chair; Rebecca Bingham; Joan Challinor; Martha Gould; Bobby Roberts

PERSONNEL

Martha Gould, Co-Chair; Joan Challinor, Co-Chair; Abe Abramson; José-Marie Griffiths; Joel Valdez

PUBLIC ACCESS TO GOVERNMENT INFORMATION

Abe Abramson, Chair; Winston Tabb; Joan Challinor; Martha Gould; José-Marie Griffiths

AD HOC COMMITTEES AND WORKING GROUPS

CHILD ABUSE IN THE DIGITAL ENVIRONMENT

Walter Anderson, Chair; Rebecca Bingham; LeVar Burton; Frank Lucchino; Bobby Roberts

NCLIS MILLENNIUM PROJECT

Frank Lucchino, Chair; Rebecca Bingham; Joan Challinor; Martha Gould; José-Marie Griffiths; Joel Valdez

WORKING GROUP ON THE ISSUES OF JOURNAL PRICING, PUBLISHING, AND COPYRIGHT

Commissioners: José-Marie Griffiths, Chair; Abe Abramson; Joan Challinor; Mary Furlong; Martha Gould

Non-Commissioners: Richard Hill, ASIS; Karen Hunter, Elsevier Science; Althea Jenkins, ACRL; Peyton Neal, SIIA; Carolyn Snyder, Big 12 Plus; Duane Webster, ARL

FORMER COMMISSIONERS

FORMER CHAIRPERSONS



Frederick Burkhardt
Chairman, 1970-1978



Charles Benton
Chairman, 1978-1982



Elinor M. Hashim
Chairman, 1982-1986



Kenneth Y. Tomlinson
Chairman, 1986-1987



Jerald C. Newman
Chairman, 1987-1990



Charles E. Reid
Chairman, 1990-1992



J. Michael Farrell
Chairman, 1992-1993

FORMER COMMISSION MEMBERS

Each name is followed by dates in parentheses indicating the years of service as a Commissioner. Positions held with the Commission, such as Chairman and Vice Chairman, are listed below the name in italics with the years of service noted. The professional affiliation during the time of service on the Commission is indicated. Where known, the current assignment and place of residence or year of death is provided in parentheses.

SHIRLEY GRAY ADAMOVICH (1992-1996)

Commissioner, Department of Cultural Affairs, and New Hampshire State Librarian (Durham, NH)

ANDREW A. AINES (1971-1976)

Acting NCLIS Executive Director (1980); Senior Staff Associate, Office of Scientific and Technical Information, U.S. Department of Energy (Deceased 1996)

HELMUT A. ALPERS (1980-1984)

Vice President, General Bookbinding Company (Gates Mills, OH)

GORDON M. AMBACH (1980-1985)

Advisory Committee Member, 1991 White House Conference on Library and Information Services; President, University of the State of New York and Commissioner of Education (Executive Director, Chief State School Officers; Washington, DC)

WILLIAM O. BAKER (1971-1975)

President, Bell Telephone Laboratories (Murray Hill, NJ)

PATRICIA BARBOUR (1985-1988)

Member, Executive Board, American Research Institute (Dearborn Heights, MI)

JOSEPH BECKER (1971-1974; 1974-1979)

President, Becker and Hayes, Inc. (Deceased 1995)

CHARLES BENTON (1978-1980; 1980-1985)

NCLIS Chairman (1978-1982); Chairman Emeritus (1982-); Chairman, 1979 White House Conference on Library and Information Services; Chairman, Public Media, Inc. (Chair and President, Benton Foundation; Chicago, IL)

DANIEL J. BOORSTIN (1975-1987)

Librarian of Congress (Librarian Emeritus, Library of Congress)

FREDERICK BURKHARDT (1971-1975; 1976-1978)

NCLIS Chairman (1971-78); Chairman Emeritus (1978-); Vice Chairman, National Advisory Committee on Libraries (1966-1968); President, American Council of Learned Societies (historian and author; Bennington, VT)

ROBERT W. BURNS, JR. (1978-1981)

Assistant Director of Libraries for Research Services, Colorado State University (Fort Collins, CO)

DANIEL W. CARTER (1985-1989; 1989-1991)

Acting NCLIS Executive Director (1988); President, Daniel Carter Consulting (Houston, TX)

DANIEL W. CASEY (1973-1978; 1985-1989; 1989-1995)

Advisory Committee Member, 1991 White House Conference on Library and Information Services; communications executive (Deceased 1995)

HAROLD CROTTY (1971-1972; 1972-1975)

President, Brotherhood of Maintenance of Way Employees (Deceased 1986)

CARLOS A. CUADRA (1971-1974; 1974-1979; 1980-1984)

President, Cuadra Associates; former General Manager, SDC Service (Los Angeles, CA)

CAROL K. DIPRETE (1990-1991; 1991-1996)

Dean for Academic Services, Roger Williams University (Providence, RI)

LESLIE W. DUNLAP (1971-1975)

Dean, Library Administration, The University of Iowa Libraries (Iowa City, IA)

LEE EDWARDS (1986-1990)

*NCLIS Vice Chairman (1988-1990); Delegate-at-Large, 1991 White House Conference on Library and Information Services; Director, Institute on Political Journalism, Georgetown University; former Senior Editor, *The World & I* (Alexandria, VA)*

J. MICHAEL FARRELL (1990-1993)

NCLIS Chairman (1992-93); Member, Rules Committee, 1991 White House Conference on Library and Information Services; Attorney at Law (Washington, DC)

WANDA L. FORBES (1985–1988; 1988-1993)

Former School Librarian; former Member, South Carolina Commission on Higher Education (Columbia, SC)

FRANK GANNON (1986–1990)

President, Frank Gannon Productions; former Editor, *Saturday Review* (New York, NY)

MARTIN GOLAND (1971-1977)

President, Southwest Research Institute (Deceased 1997)

JOAN H. GROSS (1978-1982)

Psychotherapist; former Assistant for Public Affairs, New York City, Department of Housing, Preservation and Development (Northampton, MA)

ELINOR H. HASHIM (1981-1986)

NCLIS Chairman (1982-1986); Chairman Emeritus (1986-); Interim Executive Director (1986); Government Relations Officer and Program Director, Special Libraries, OCLC , Inc. (Newington, CT)

PAULETTE H. HOLAHAN (1980-1985)

Deputy Judicial Administrator for Public Information, Louisiana Supreme Court (New Orleans, LA)

CLARA STANTON JONES (1978-1982)

Former Director, Detroit Public Library; Former President, American Library Association (Oakland, CA)

JOHN E. JUERGENSMEYER (1982-1987)

Attorney, Juergensmeyer and Associates (Elgin, IL)

NORMAN KELINSON (1992-1995)

President, Universal Financial Services (Davenport, IA)

JOHN KEMENY (1971-1973)

President, Dartmouth College (Deceased 1992)

FRANCIS KEPPEL (1979-1983)

Director, Aspen Institute for Humanistic Studies (Deceased 1990)

BYRON LEEDS (1982-1986)

Vice President, Post Graphics, Inc. (Flander, NJ)

MARIAN P. LEITH (1976-1980)

Assistant Director and Federal Program Director, North Carolina State Library
(Salinas, CA)

LOUIS A. LERNER (1971-1972; 1972-1977)

Publisher, Lerner Home Newspapers (Deceased 1985)

BEN-CHIEH LIU (1991-1993)

Professor of Management and Information Science, Chicago State University
(Lisle, IL)

JOHN G. LORENZ (1971-1975 while representing the Librarian of Congress)

Acting NCLIS Executive Director (1990); Coordinator, NCLIS Library Statistics Program (1987-1997); Deputy Librarian of Congress; Acting Librarian of Congress (Cranberry Township, PA)

FRANK J. LUCCHINO (1994-1999)

Controller, Allegheny County, Pennsylvania (Pittsburgh, PA)

JAMES E. LYONS (1991-1993)

Publisher, University Press of America, Inc. (President, University Press of America; Washington, DC)

BESSIE BOEHM MOORE (1971-1973; 1973-1978; 1979-1983; 1984-1988)

NCLIS Vice Chairman (1972-1988); NCLIS Vice Chairman Emeritus (1988-); Vice Chair, 1979 White House Conference on Library and Information Services; Advisory Committee Member, 1991 White House Conference on Library and Information Services; Former Executive Director, State Council on Economic Education (Deceased 1995)

L. QUINCY MUMFORD (1971-1975)

Librarian of Congress (Deceased 1982)

FRANCES H. NAFTALIN (1978-1982)

President, Minneapolis Public Library Board (Minneapolis, MN)

GEORGE H. NASH (1987-1990)

Author, historian, and biographer of Herbert Hoover (South Hadley, MA)

JERALD C. NEWMAN (1982-1987; 1987-1992)

NCLIS Chairman (1987-1990); Advisory Committee Member, 1991 White House Conference on Library and Information Services; President, Transnational Commerce Corporation (North Woodmere, NY)

RAYMOND J. PETERSEN (1988-1991)

Executive Vice President, Hearst Magazines (New York, NY)

MARGARET PHELAN (1985-1989)

Acting NCLIS Executive Director (1988); President, Phelan Business Research (Shawnee Mission, KS)

CHARLES E. REID (1988-1993)

NCLIS Chairman (1990-1992); Chairman Emeritus (1992-); Vice Chairman, 1991 White House Conference on Library and Information Services; Senior Vice President, Prodevco Group (Ft. Lee, NJ)

RALPH A. RENICK (1975-1977)

Vice President/News Director, WTVJ News (Deceased 1991)

KAY W. RIDDLE (1991-1995)

Political activist; Board Member, Adams County Public Library System (Northglenn, CO)

BOBBY L. ROBERTS (1994-1999)

Director, Central Arkansas Library System, Little Rock (Little Rock, AR)

CATHERINE D. SCOTT (1971-1976)

NCLIS Vice Chairman (1971-1972); Librarian, Air and Space Museum, Smithsonian Institution (Washington, DC)

PHILIP A. SPRAGUE (1979-1983)

Advisory Committee Member, 1979 White House Conference on Library and Information Services; Associate Administrator for Management Assistance, Small Business Administration (Businessman; Michigan City, IN)

GARY NEIL SUDDUTH (1993-1997)

President and CEO, Minneapolis Urban League (Deceased 1997)

ELEANOR H. SWAIM (1988-1989; 1989-1994)

NCLIS Vice Chair (1991-1993); Chairman, North Carolina State Library Commission (Salisbury, NC)

HORACE E. TATE (1978-1981)

Georgia State Senator and Executive Director, Georgia Association of Educators (Atlanta, GA)

BARBARA J. H. TAYLOR (1986-1990; 1991-1995)

Librarian General, Daughters of the American Revolution (Germantown, MD)

KENNETH Y. TOMLINSON (1986-1987)

NCLIS Chairman (1986-1987); Executive Editor, *Reader's Digest* (Middleburg, VA)

JOEL D. VALDEZ (1994-1999)

Senior Vice President for Business Affairs, University of Arizona (Tucson, AZ)

SALLY JO VASICKO (1987-1989)

Chairperson and Professor, Political Science Department, Ball State University (Assistant Dean, University College, Ball State University; Muncie, IN)

JOHN E. VELDE, JR. (1971-1974; 1974-1979)

Advisory Committee Member, 1979 White House Conference on Library and Information Services; Velde, Roelfs and Company (Businessman; Omaha, NE)

MARGARET S. WARDEN (1980-1984)

Advisory Committee Member, 1979 White House Conference on Library and Information Services; Member, Montana State Advisory Council for Libraries; former Montana State Senator (Great Falls, MT)

WILLIAM A. WELSH (1976-1988 while representing the Librarian of Congress)

Deputy Librarian of Congress (Bethesda, MD)

ROBERT S. WILLARD (1994; 1994-1998)

Acting NCLIS Executive Director (1998); *At-Large Delegate to the 1991 White House Conference on Library and Information Services*; *Group Facilitator, 1979 White House Conference*; former Vice President, Government Relations, Lawyers Cooperative Publishing (NCLIS Executive Director; University Park, MD)

JULIA LI WU (1973-1978; 1982-1987; 1987-1992)

Head Librarian, Virgil Junior High School and President, Board of Directors, Los Angeles Community College District (Los Angeles, CA)

MILDRED E. YOUNGER (1976-1980)

Member, Board of Directors, Los Angeles Library Association (Beverly Hills, CA)

ALFRED R. ZIPF (1971-1973)

Executive Vice President, Bank of America

APPENDIX A: PUBLIC LAW 91-345 AS AMENDED

From the U.S. Code Online via GPO Access
[Laws in effect as of January 27, 1998]

TITLE 20--EDUCATION

CHAPTER 34--NATIONAL COMMISSION ON LIBRARIES AND INFORMATION SCIENCE

Sec. 1501. Congressional statement of policy

The Congress hereby affirms that library and information services adequate to meet the needs of the people of the United States are essential to achieve national goals and to utilize most effectively the Nation's educational resources and that the Federal Government will cooperate with State and local governments and public and private agencies in assuring optimum provision of such services.

Sec. 1502. Establishment

(a) Independent agency within executive branch

There is hereby established as an independent agency within the executive branch, a National Commission on Libraries and Information Science (hereinafter referred to as the "Commission").

Sec. 1503. Contributions

The Commission is authorized to accept, hold, administer, and utilize gifts, bequests, and devises of property, both real and personal, for the purpose of aiding or facilitating the work of the Commission. Gifts, bequests, and devises of money and proceeds from sales of other property received as gifts, bequests, or devises shall be deposited in the Treasury and shall be available for disbursement upon the order of the Commission.

Sec. 1504. Functions and powers

(a) Advice to President and Congress; studies and surveys, plans; annual report

The Commission shall have the primary responsibility for developing or recommending overall plans for, and advising the appropriate governments and agencies on, the policy set forth in section 1501 of this title. In carrying out that responsibility, the Commission shall--

- (1) advise the President and the Congress on the implementation of national policy by such statements, presentations, and reports as it deems appropriate;
- (2) conduct studies, surveys, and analyses of the library and informational

needs of the Nation, including the special library and informational needs of rural areas, of economically, socially, or culturally deprived persons, and of elderly persons, and the means by which these needs may be met through information centers, through the libraries of elementary and secondary schools and institutions of higher education, and through public, research, special, and other types of libraries;

(3) appraise the adequacies and deficiencies of current library and information resources and services and evaluate the effectiveness of current library and information science programs;

(4) develop overall plans for meeting national library and informational needs and for the coordination of activities at the Federal, State, and local levels, taking into consideration all of the library and informational resources of the Nation to meet those needs;

(5) be authorized to advise Federal, State, local, and private agencies regarding library and information sciences;

(6) promote research and development activities which will extend and improve the Nation's library and information-handling capability as essential links in national and international communications and cooperative networks;

(7) submit to the President and the Congress (not later than January 31 of each year) a report on its activities during the preceding fiscal year; and

(8) make and publish such additional reports as it deems to be necessary, including, but not limited to, reports of consultants, transcripts of testimony, summary reports, and reports of other Commission findings, studies, and recommendations.

(b) Advice to Director of Institute of Museum and Library Services

The Commission shall have the responsibility to advise the Director of the Institute of Museum and Library Services on general policies with respect to the duties, powers, and authority of the Institute of Museum and Library Services relating to library services, including-

(1) general policies with respect to--

(A) financial assistance awarded under the Museum and Library Services Act [20 U.S.C. 9101 et seq.] for library services; and

(B) projects described in section 262(a)(4) of such Act [20 U.S.C. 9162(a)(4)]; and

(2) measures to ensure that the policies and activities of the Institute of Museum and Library Services are coordinated with other activities of the Federal Government.

(c) Joint meeting with National Museum Services Board

(1) The Commission shall meet not less than 1 time each year in a joint meeting with the National Museum Services Board, convened for purposes of providing advice on general policy with respect to financial assistance for

projects described in section 262(a)(4) of such Act [20 U.S.C. 9162(a)(4)].

(2) All decisions by the Commission and the National Museum Services Board with respect to the advice on general policy described in paragraph (1) shall be made by a 2/3 majority vote of the total number of the members of the Commission and the National Museum Services Board who are present.

(3) A majority of the members of the Commission and a majority of the members of the National Museum Services Board shall constitute a quorum for the conduct of business at official joint meetings of the Commission and the National Museum Services Board.

(d) Contract authority

The Commission is authorized to contract with Federal agencies and other public and private agencies to carry out any of its functions under subsection (a) of this section and to publish and disseminate such reports, findings, studies, and records as it deems appropriate.

(e) Hearings

The Commission is further authorized to conduct such hearings at such times and places as it deems appropriate for carrying out the purposes of this chapter.

(f) Cooperation with other agencies

The heads of all Federal agencies are, to the extent not prohibited by law, directed to cooperate with the Commission in carrying out the purposes of this chapter.

Sec. 1505. Membership

(a) Appointment; terms of office; Chairman; vacancies

The Commission shall be composed of the Librarian of Congress, the Director of the Institute of Museum and Library Services (who shall serve as an ex officio, nonvoting member), and fourteen members appointed by the President, by and with the advice and consent of the Senate. Five members of the Commission shall be professional librarians or information specialists, and the remainder shall be persons having special competence in or knowledge of the needs of our society for library and information services, at least one of whom shall be knowledgeable with respect to the technological aspects of library and information services and sciences, and at least one other of whom shall be knowledgeable with respect to the library and information service and science needs of the elderly. One of the appointive members of the Commission shall be designated by the President as Chairman of the Commission. A majority of members of the Commission shall constitute a quorum for conduct of business at official meetings of the Commission. The terms of office of the appointive members of the Commission shall be five years, except that

(1) the term of office of any member of the Commission shall continue until the earlier of

(A) the date on which the member's successor has been appointed by the President; or

(B) July 19 of the year succeeding the year in which the member's appointed term of office shall expire, and

(2) a member appointed to fill a vacancy occurring prior to the expiration of the term for which his predecessor was appointed shall be appointed only for the remainder of such term.

(b) Compensation; travel expenses

Members of the Commission who are not in the regular full-time employ of the United States shall, while attending meetings or conferences of the Commission or otherwise engaged in the business of the Commission, be entitled to receive compensation at a rate fixed by the Chairman, but not exceeding the daily equivalent of the maximum rate authorized for a position above grade GS-15 of the General Schedule under section 5108 of title 5, for each day (including travel time) during which the members are engaged in the business of the Commission. While so serving on the business of the Commission away from their homes or regular places of business, they may be allowed travel expenses, including per diem in lieu of subsistence, as authorized by section 5703 of title 5 for persons employed intermittently in the Government service.

(c) Professional and technical personnel

(1) The Commission is authorized to appoint, without regard to the provisions of title 5 covering appointments in the competitive service, such professional and technical personnel as may be necessary to enable it to carry out its function under this chapter.

(2) The Commission may procure, without regard to the civil service or classification laws, temporary and intermittent services of such personnel as is necessary to the extent authorized by section 3109 of title 5, but at rates not to exceed the rate specified at the time of such service for grade GS-18 in section 5332 of title 5, including travel time, and while so serving on the business of the Commission away from their homes or regular places of business they may be allowed travel expenses, including per diem in lieu of subsistence, as authorized by section 5703 of title 5 for persons employed intermittently in the Government service.

Sec. 1506. Authorization of appropriations

There are authorized to be appropriated \$911,000 for fiscal year 1992 and such sums as may be necessary for each succeeding fiscal year thereafter to carry out the provisions of this chapter.

(Pub. L. 91-345, July 20, 1970, 84 Stat. 440; Pub. L. 93-29, May 3, 1973, 87 Stat. 59;
Pub. L. 102-95, Aug. 14, 1991, 105 Stat. 479; Pub. L. 104-208, Sept. 30, 1996, 110 Stat.
3009-233, 3009-306.)

APPENDIX B: PUBLICATIONS, SPEECHES & PRESENTATIONS

PRINT AND ELECTRONIC PUBLICATIONS

Copies of print publications are available free of charge in limited quantities from the NCLIS office until supplies are exhausted. All electronic publications are available for downloading from the Commission web site at <http://www.nclis.gov>.

Annual Report 1997-1998. GPO, 1999. ‡

Kids and The Internet: The Promise and The Perils. Practical Guidelines for Librarians and Library Trustees. NCLIS, 1999. (Brochure) ‡

Library Statistics Cooperative Program. NCLIS, August 1999. (Brochure) ‡

Moving Toward More Effective Public Internet Access: The 1998 National Survey of Public Library Outlet Internet Connectivity. GPO, 1999. ‡ †

Report on the Assessment of Electronic Government Information Products. Prepared under contract by Westat, Rockville, Maryland, for the U.S. National Commission on Libraries and Information Science and commissioned by the U.S. Government Printing Office. GPO, 1998. ‡

Sister Libraries: A White House Millennium Council Project. NCLIS, June 1999. (Brochure)

Sister Libraries: A White House Millennium Council Project—Project Summaries From Designated Sister Libraries. NCLIS, July 1999. (Brochure)

Sister Libraries: A White House Millennium Council Project – United States Participants. NCLIS, September 1999. (Brochure)

Selected reports, hearing testimony, news releases, comments on various matters before the Congress and the Administration, and other items are on the Commission's Web site directly or as links to other sites.

‡ Available through the Federal Depository Library Program

† For sale by the Superintendent of Documents, U.S. Government Printing Office.

SPEECHES AND PRESENTATIONS BY COMMISSIONERS AND STAFF

- October 1, 1998—CENDI, Reston, Virginia (Robert S. Willard)
- October 4, 1998—Chief Operating Officers of State Library Agencies (COSLA),
Portsmouth, NH (Jeanne Hurley Simon; Robert S. Willard)
- October 28, 1998—American Society for Information Science (ASIS) 1998 Annual
Conference, Pittsburgh, Pennsylvania (José-Marie Griffiths)
- November 5, 1998—Arizona Library Association, Phoenix, Arizona (Jeanne Hurley
Simon)
- January 30, 1999—American Library Association Midwinter Meeting, Philadelphia,
Pennsylvania (Martha B. Gould; Joan R. Challinor)
- February, 23, 1999—Music Library Association, Louisville, Kentucky (Rebecca T.
Bingham)
- March 25, 1999—House Committee on Appropriations, Subcommittee on Labor, Health
& Human Services and Education, Washington, DC (Jeanne Hurley Simon;
Robert S. Willard)
- March 30, 1999—Printing Industries of America, Washington, DC (Robert S. Willard;
F. Woody Horton)
- April 13, 1999—Depository Library Council/Federal Depository Library Conference,
Bethesda, Maryland (Judith C. Russell; F. Woody Horton)
- April 22, 1999—Federal Publishers Committee, Washington, DC (Judith C. Russell; F.
Woody Horton)
- May 1, 1999—White House Conference on Library and Information Services Taskforce
Conference, Washington, DC (Martha Gould)
- May 17, 1999—U.S. Department of Agriculture Digital Preservation Committee,
Washington, DC (Judith C. Russell)
- May 25, 1999—U.S. Information Agency Seminar, Vienna, Austria (Martha B. Gould)
- June 1, 1999 —U.S. Information Agency Center, Tallin, Estonia (Martha B. Gould)
- June 17, 1999—Interagency Council on Printing and Publication Services (Judith C.
Russell; F. Woody Horton)
- June 25, 1999—Chief Operating Officers of State Library Agencies (COSLA), New
Orleans (Jeanne Hurley Simon; Robert S. Willard)

June 27, 1999—Friends of Libraries USA (FOLUSA), New Orleans, Louisiana (Jeanne Hurley Simon; Robert Willard)

July 16, 1999—American Association of Law Libraries (AALL), Washington, DC (Robert S. Willard)

July 19, 1999—4th National Conference of African American Librarians: “Libraries Are Community Keepers” Las Vegas, Nevada (Rebecca T. Bingham)

July 20, 1999 – Federal Information Seminar, The Catholic University of America, Washington, DC (Robert S. Willard)

September 16, 1999 – Southern Illinois University Conference on Access to Government Information, Carbondale, Illinois (Robert S. Willard)

APPENDIX C: FINANCIAL STATEMENT

National Commission on Libraries & Information Science FY 1999 YEAR-END FINANCIAL REPORT

APPROPRIATED FUNDS: \$1,000,000

Obligations as of 9/30/99

Staff Salaries	346,514
Commissioner Salaries	65,619
Benefits:	<u>86,452</u>
Total Pay Expenses	\$498,584
Consultants (Non-Govt. Services)	142,317
Total Personnel Expenses	\$640,901
Travel	82,748
Rent	127,966
Communications/Postage	19,050
Printing	20,590
Government Services	44,824
Non-Government Services	38,553
Supplies & Materials	13,723
Information Technology, Non-Capitalized	<u>11,415</u>
Total Non-Personnel Expenses	\$358,869
TOTAL	\$999,770

NON-APPROPRIATED FUNDS: \$395,858

Obligations as of 9/30/99

National Center for Education Statistics (NCES)	154,690
Department of State	<u>99,999</u>
TOTAL	\$254,689

CONSOLIDATED OBLIGATIONS

TOTAL	\$1,254,459
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